Privacy Policy

Introduction

Welcome to the Fairtrade Network of Asia & Pacific Producers (NAPP) website. We are committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible manner. This Privacy Policy outlines how we collect, use, and protect your information when you visit our website, <u>www.fairtradenapp.org</u>.

1. Information We Collect

We may collect the following types of information:

- Personal Information: Name, email address, phone number, and other contact details.
- Usage Data: Information about how you use our website, including your IP address, browser type, and operating system.
- **Cookies**: Small data files stored on your device to enhance your browsing experience.

2. How We Use Your Information

We use your information for the following purposes:

- To provide and improve our services.
- To communicate with you, including responding to your inquiries.
- To send you newsletters and updates, if you have opted in.
- To analyze website usage and improve our website.

3. Sharing Your Information

We do not sell, trade, or otherwise transfer your personal information to outside parties, except as required by law or to trusted third parties who assist us in operating our website, conducting our business, or serving our users, so long as those parties agree to keep this information confidential.

4. Data Security

We implement a variety of security measures to maintain the safety of your personal information. Your data is stored on secure servers and is protected against unauthorized access, alteration, disclosure, or destruction.

5. Your Rights

You have the right to:

- Access the personal information we hold about you.
- Request the correction of inaccurate information.
- Request the deletion of your personal information.
- Object to the processing of your personal information.
- Request the restriction of processing your personal information.
- Withdraw your consent at any time, where we are relying on consent to process your personal information.

6. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and we will notify you of any significant changes by email or through a notice on our website.

7. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

- Email: it-support@fairtradenapp.org
- Address:

Fairtrade Network of Asia and Pacific Producers Limited

Suite No:S05080, Just Co, Floor Level 5, International Plaza,

10 Anson Road, Singapore 079903.